

Holy Trinity CE (A) Primary School PERSON SPECIFICATION Personal Assistant to the Headteacher /Inclusion Manager Support

	Essential criteria	Desirable criteria
Qualifications	GCSEs at Grade C or above in English and mathematics.	Recognised qualification in typewriting/word processing
Knowledge	 Knowledge of a range of computer applications including Word, Excel, Publisher and PowerPoint. Knowledge of school policies including Safeguarding, Health & Safety and Equalities. 	 Very good understanding of the work of a school. Knowledge of Bromcom.
Experience	 Experience of creating & producing documents to a high standard, including accuracy. Experience of undertaking a range of clerical and administrative duties, including minute taking, filing, data input. 	 Experience of producing meeting minutes of a high quality. Previous experience of working as a Personal Assistant or in an office environment. Experience of working in a school environment.

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Skills & Abilities	 Ability to demonstrate interpersonal and communication skills with colleagues & parents. Ability to show attention to detail and accuracy Ability to respond proactively to unexpected problems and situations. Ability to develop and keep efficient record keeping systems. Ability to produce accurate and up-to date records and reports as required. Ability to communicate with a range of audiences including other employees within the school, governors, pupils and parents/carers. Ability to identify work priorities and mange own workload to meet deadlines whilst ensuring that lower priority work is kept up to date. Ability to show sensitivity and objectivity in dealing with confidential issues. 	Ability to produce well designed presentations, including PowerPoint.
Personal Qualities	 Ability to handle sensitive information with discretion and empathy Well-organised Self-motivated. Able to show initiative Able to work under pressure Excellent customer service skills 	